



Federal Communications Commission

Approved by OMB
3060-0999
See instructions for
public burden estimate.

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2016 - December 31, 2016

Filing Confirmation Number: 0007619595

Filing Deadline: March 23, 2017

FRN: 0017389958

Filing Date: 01/12/2017 11:32 AM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

Company Information

Company Name: Palmer Wireless
 Brand Names: Palmer Wireless
 Maximum Communications
 Duet Wireless

PO Box:
 Street Address: 2848 2nd Street S #195
 City: St Cloud
 State: MN
 Zip Code: 56301

Contact Name: Albert Kangas
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Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that were tested under ANSI C63.19-2007, and that are capable of voice communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007, include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operation?

Yes

Explain:

Do all hearing aid-compatible handsets that were certified only under ANSI C63.19-2007, but that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

Yes

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

Yes

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Yes

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Service provider websites must include the levels of functionality that the service provider has defined, the level that each hearing aid-compatible model falls under, and an explanation of how the functionality of the handsets varies at the different levels.

Yes

Website address: www.palmerwireless.com

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Palmer Wireless has store locations in the St Cloud area where customers can purchase service and receive technical support for their service.

Methodology for Functionality Levels

Basic - Feature Phone

Smart - Touchscreen Smart Phone

Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 14

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
GSM	9	64%	1	7%	4	29%	14
Wi-Fi	1	50%	1	50%			2

Handset 1: Alcatel Go Play

Handset Maker

Alcatel

Handset Model Name

Go Play

FCC ID

RAD557

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 01/16 to 12/16

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Smart

Remarks

Handset 2: Alcatel One Touch

Handset Maker

Alcatel

Handset Model Name

One Touch

FCC ID

RAD390

Air Interfaces/Frequency Bands

850 MHz GSM

850 MHz Wi-Fi
900 MHz GSM
900 MHz Wi-Fi
1800 MHz GSM
1800 MHz Wi-Fi
1900 MHz GSM
1900 MHz Wi-Fi

Dates

This handset model was offered from: 01/16 to 12/16

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Smart

Remarks

Handset 3: MAXWEST ASTRO 3.5

Handset Maker

MAXWEST

Handset Model Name

ASTRO 3.5

FCC ID

2AEN3ASTRO35

Air Interfaces/Frequency Bands

850 MHz GSM
850 MHz Wi-Fi
900 MHz GSM
900 MHz Wi-Fi
1800 MHz GSM
1800 MHz Wi-Fi
1900 MHz GSM
1900 MHz Wi-Fi

Dates

This handset model was offered from: 01/16 to 12/16

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Smart

Remarks

Handset 4: MAXWEST Gravity 5

Handset Maker

MAXWEST

Handset Model Name

Gravity 5

FCC ID

2AEN3GRAVITY5LTE

Air Interfaces/Frequency Bands

850 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 01/16 to 12/16

Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Smart

Remarks

Handset 5: MAXWEST Gravity 5.5

Handset Maker

MAXWEST

Handset Model Name

Gravity 5.5

FCC ID

2AEN3GRAVITY55LTE

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 01/16 to 12/16

Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Smart

Remarks

Handset 6: Motorola Moto G 2nd Edition

Handset Maker

Motorola

Handset Model Name

Moto G 2nd Edition

FCC ID

IHDT56QB2

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 01/16 to 12/16

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Smart

Remarks

Handset 7: Motorola Moto G 3rd Edition

Handset Maker

Motorola

Handset Model Name

Moto G 3rd Edition

FCC ID

IHDT56QG1

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 01/16 to 12/16

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Smart

Remarks

Handset 8: Samsung Galaxy Note Edge

Handset Maker

Samsung

Handset Model Name

Galaxy Note Edge

FCC ID

A3LSMN915G

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/16 to 12/16

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Smart

Remarks

Handset 9: Samsung Grand Prime

Handset Maker

Samsung

Handset Model Name

Grand Prime

FCC ID

A3LSMG531H

Air Interfaces/Frequency Bands

850 MHz GSM

Dates

This handset model was offered from: 01/16 to 12/16

Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Basic

Remarks

Handset 10: Samsung J1

Handset Maker

Samsung

Handset Model Name

FCC ID

J1

A3LSMJ100VPP

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/16 to 12/16

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Smart

Remarks

Handset 11: Samsung J5

Handset Maker

Samsung

Handset Model Name

FCC ID

J5

A3LSMJ500FN

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 01/16 to 12/16

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Smart

Remarks

Smart

Handset 12: Samsung J7

Handset Maker

Samsung

Handset Model Name

J7

FCC ID

A3LSMJ700M

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 01/16 to 12/16

Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Smart

Remarks

Handset 13: Snapfon ezTwo

Handset Maker

Snapfon

Handset Model Name

ezTwo

FCC ID

ZXL-EZTWOB1

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 01/16 to 12/16

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Basic

Remarks

Handset 14: Verykool RS90 Vortex

Handset Maker

Verykool

Handset Model Name

RS90 Vortex

FCC ID

WA6RS90

Air Interfaces/Frequency Bands

850 MHz GSM

Dates

This handset model was offered from: 01/16 to 12/16

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Basic

Remarks

Certification

This Report has been certified by:

Albert Kangas Manager
01/12/2017 11:32 AM